

Data Protection Policy September 2022

QA review completed January 2024 SL



## Policy brief & purpose

Confrere Building Control Data Protection Policy refers to our commitment to treat information of employees, customers, stakeholders and other interested parties with the utmost care and confidentiality.

The aim of this policy is to ensure that we gather, store and handle data fairly, transparently and with respect towards individual rights.

### Scope

This policy refers to all parties (employees, job candidates, clients, suppliers etc.) who provide any amount of information to us.

## Who is covered under the Data Protection Policy?

Employees of Confrere Building Control must follow this policy. Contractors, external consultants, partners, and any other external entity are also covered. Our policy refers to anyone we collaborate with or acts on our behalf and may need occasional access to data.

## **Policy elements**

As part of our operations, we need to obtain and process information. This information includes any offline or online data that makes a person identifiable such as names, addresses, usernames and passwords, digital footprints, photographs, social security numbers, financial data etc.

Confrere Building Control collects this information in a transparent way and only with the full cooperation and knowledge of interested parties. Once this information is available to us, the following rules apply.

Our data will be:

- Accurate and kept up to date
- Collected fairly and for lawful purposes only
- Processed by the company within its legal and moral boundaries
- Protected against any unauthorized or illegal access by internal or external parties



Our data will not be:

- Communicated informally
- Stored for more than the legal requirements placed on approved inspectors
- Transferred to organizations, states or countries that do not have adequate data protection policies
- Distributed to any party other than the ones agreed upon by the data's owner (exempting legitimate requests from law enforcement authorities)

In addition to ways of handling the data the company has direct obligations towards people to whom the data belongs. Specifically, we must:

- Let people know which of their data is collected
- Inform people about how we'll process their data
- Inform people about who has access to their information
- Have provisions in cases of lost, corrupted, or compromised data
- Allow people to request that we modify, erase, reduce or correct data contained in our databases

## Actions

To exercise data protection, we are committed to:

- Restrict and monitor access to sensitive data
- Develop transparent data collection procedures
- Train employees in online privacy and security measures
- Build secure networks to protect online data from <u>cyberattacks</u>
- Establish clear procedures for reporting privacy breaches or data misuse
- Include contract clauses or communicate statements on how we handle data
- Establish data protection practices (document shredding, secure locks, data encryption, frequent backups, access authorization etc.)

Our data protection provisions will appear on our website.



# Disciplinary Consequences

All principles described in this policy must be strictly followed. A breach of data protection guidelines will invoke disciplinary and possibly, legal action.

Signed:

Name: Steven Lonsdale Position: Managing Director Date: 15 September 2022.